

First-time Application

How to process

Documents to be submitted:

1. Declaration – Relationship with the deceased ([011/DHA/DHAL](#));
2. A clear photocopy of identification document of the applicant;
3. Declaration of right of use of ash box/bone box.

Additional documents to be submitted (required when conditions are met):

1. If the deceased is not a Macao resident, supporting document which proves the relationship between the applicant and the deceased or the certificate of the death of the deceased in Macao is required to be submitted;
2. If the ashes are from a public cemetery, a clear photocopy of the supporting document is required to be submitted;
3. If the ashes are not from a public cemetery, a clear photocopy of the identification document of the deceased and supporting document of the source of the ashes are required to be submitted. The applicant is also required to apply for the License for moving remains, bone remains or ashes to a cemetery.

Documents to be produced: The original identification document of the applicant is required to be produced.

Locations for processing the procedure and office hours

Locations for processing:

1. Integrated Services Centre: Avenida da Praia Grande, n.^{OS} 762-804, Edifício China Plaza, 2.º andar, Macau
2. Northern District Public Services Centre: Rua Nova da Areia Preta, n.º 52, Centro de Serviços da RAEM, Macau
3. Northern District Public Services Centre – Toi San Station: Avenida de Artur Tamagnini Barbosa, n.º 127, Edifício D.^a Julieta Nobre de Carvalho, Bloco B, R/C, Macau
4. Northern District Public Services Centre – Fai Chi Kei Station: Rua Nova do Patane, Habitação Social de Fai Chi Kei, Edifício Fai Tat, Bloco II, R/C, Lojas G e H, Macau
5. Central District Public Services Centre: Rotunda de Carlos da Maia, n.^{OS} 5 e 7, Complexo da Rotunda de Carlos da Maia, 3.º andar, Macau
6. Central District Public Services Centre – S. Lourenço Station: Rua de João Lecaros, Complexo Municipal do Mercado de S. Lourenço, 4.º andar, Macau
7. Islands District Public Services Centre: Rua de Coimbra, n.º 225, 3.º andar, Centro de Serviços da RAEM das Ilhas, Taipa
8. Islands District Public Services Centre – Seac Pai Van Station: Avenida de Vale das Borboletas, Complexo Comunitário de Seac Pai Van, 6.º andar, Coloane
9. Service Office in Our Lady Mercy Cemetery: Our Lady Mercy Cemetery, Avenida Coronel Mesquita, Macau

Office hours:

Integrated Services Centre and Public Services Centres

Monday to Friday, 9:00 a.m. to 6:00 p.m. (no lunch break, closed on Saturdays, Sundays and public holidays)

Service Office in Our Lady Mercy Cemetery

Mondays to Thursdays 9:00 am - 1:00 pm 2:30 pm - 5:45 pm

Fridays 9:00 pm - 1:00 pm 2:30 pm - 5:30 pm

(Closed on Saturday, Sunday and public holidays)

Fees

Application fee:

1. Granting first-time right of use for 50 years – Class A: MOP 2,500.00
2. Granting first-time right of use for 50 years – Class B: MOP 1,500.00
3. If the ashes are not from public cemeteries – License for moving remains, bone remains or ashes to a cemetery: MOP100.00

Form fee: Not Applicable

Stamp Duty: 10% of the application fee

Security deposit: Not Applicable

Fees, Charges and Prices List: <https://www.iam.gov.mo/p/pricetable/list>

Time required for processing

Time for processing: 3 working days

Remarks/ points to note for application

Important notes:

1. If the remains of the deceased are not placed in the ash box within 180 days counting from the day of approval of the right of use of the ash box, the Municipal Affairs Bureau (IAM) can withdraw the right of use except for statutory exceptional cases.
 2. The period of first-time right of use of ash box is 50 years. After the period, the right of use can be renewed for an unlimited number of times, for a period of 5 years each time. Application for renewal should be made to IAM within 6 months before the expiry day.
 3. In accordance with the stipulation of Clause 1 of Article 21-B of Administrative Regulation no. 37/2003 “Regulations on Management, Operation and Supervision of Cemeteries” amended by Administrative Regulation no. 22/2019, if the period of use has expired and no renewal application is made to IAM, the right of use will be declared invalid. IAM can cremate the remains of the deceased concerned and give appropriate treatment of the ashes.
 4. If the remains of the deceased have been completely removed from the ash box, IAM will withdraw the right of use.
 5. Only designated flower holders can be installed on ash boxes. Installation of other additional objects is prohibited.
 6. Burning joss paper in the building of bone remains and ashes located in *Estrada da Ponta da Cabrita* in Taipa Sa Kong Municipal Cemetery is prohibited. People who pay respect to the deceased can only burn joss paper in the furnaces designated by IAM.
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Relevant standards or requirements

For applications for the right of use of ash boxes, the deceased must meet any one of the following conditions:

1. The deceased is a Macao resident;
 2. The deceased is not a Macao resident but he/she passed away in Macao;
 3. The deceased is not a Macao resident, but the applicant is a Macao resident and is the spouse or a blood relative of the first degree of kinship of the deceased.
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Progress enquiry and obtaining result of service

Enquiry about application progress: <https://account.gov.mo/pt/login/>

Method for obtaining the result of service: Visiting in person to obtain the result

Formalities

- First-time Application
- Cancellation

Frequently asked questions

1. Can bone remains be put in the ash box?
2. Is it possible to apply for joint burial in an ash box?
3. Is it possible to apply for an ash box in advance before a person passes away and choose the location of ash box?

Legislations

- Administrative Regulation no. 37/2003 “Regulamento de administração, funcionamento e fiscalização dos cemitérios” (Regulations on management, operation and supervision of cemeteries) amended by Administrative Regulation no. 22/2019;
- Decree-Law no. 7/85/M -Updating medical-legal conditions pertaining to the relocation, removal, burial, cremation and incineration of remains dated 9 February amended by Decree-Law no. 47/85/M dated 15 June and Administrative Regulation no. 15/2019.

Penalties

- Anyone who commits the administrative infractions stipulated in Clause 1 of Article 23 of Administrative Regulation no. 37/2003 “Regulamento de administração, funcionamento e fiscalização dos cemitérios” (Regulations on management, operation and supervision of cemeteries) amended by Administrative Regulation no. 22/2019 is liable to a fine of MOP1,000.00 to MOP5,000.00, without prejudice to criminal liabilities if any.

Last Update : 30/09/2021