

Removal of Bone Ashes, Bone Remains or Human Remains from the Cemetery

Application

How to process

Required Document:

1. Declaration – Relationship with the deceased ([011/DHA/DHAL](#)) ;
2. Supporting document(s) of storage of remains;
3. A clear photocopy of the identification document of the applicant.

Additional documents to be submitted (required when conditions are met):

Supporting document(s) to prove the relationship between the applicant and the deceased person;

Documents to be presented: The original of the identification document of the applicant is to be produced.

Locations for processing the procedure and office hours

Location:

Integrated Services Centre : Avenida da Praia Grande, n.º 762-804, Edifício China Plaza, 2.º andar, Macau

Northern District Public Services Centre : Rua Nova da Areia Preta, n.º 52, Centro de Serviços da RAEM, Macau

Northern District Public Services Centre - Toi San Station: Avenida de Artur Tamagnini Barbosa, n.º 127, Edifício D.ª Julieta Nobre de Carvalho, Bloco B, R/C, Macau

Northern District Public Services Centre - Fai Chi Kei Station: Rua Nova do Patane, Habitação Social de Fai Chi Kei, Edifício Fai Tat, Bloco II, R/C, Lojas G e H, Macau

Central District Public Services Centre : Rotunda de Carlos da Maia, n.º 5 e 7, Complexo da Rotunda de Carlos da Maia, 3.º andar, Macau

Central District Public Services Centre - S. Lourenço Station: Rua de João Lecaros, Complexo Municipal do Mercado de S. Lourenço, 4.º andar, Macau

Islands District Public Services Centre : Rua de Coimbra, n.º 225, 3.º andar, Centro de Serviços da RAEM das Ilhas, Taipa

Islands District Public Services Centre – Seac Pai Van Station: Avenida de Vale das Borboletas, Complexo Comunitário de Seac Pai Van, 6.º andar, Coloane

Service Office in Our Lady Mercy Cemetery: Our Lady Mercy Cemetery, Avenida Coronel Mesquita, Macau

Office hours:

Integrated Services Centre and Public Services Centres

Monday to Friday, 9:00 a.m. to 6:00 p.m. (no lunch break, closed on Saturdays, Sundays and public holidays)

Service Office in Our Lady Mercy Cemetery

Mondays to Thursdays 9:00 am - 1:00 pm 2:30 pm - 5:45 pm

Fridays 9:00 am - 1:00 pm 2:30 pm - 5:30 pm

(Closed on Saturday, Sunday and public holidays)

Fees

Application fee: Mop 100.00

Form fee: Not Applicable

Stamp Duty: 10% of the application fee

Deposit: Not Applicable

Fees, Charges and Prices List: <https://www.iam.gov.mo/c/pricetable/list>

Time required for processing

Processing time: 3 working days

Remarks/ points to note for application

N/A

Relevant standards or requirements

N/A

Progress enquiry and obtaining result of service

N/A

Formalities

- Application
- Cancellation

Last Update : 30/09/2021