

Frequently asked questions

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1. What is the definition of application for license?

Issue of administrative license to individuals or entities that intend to operate cyber cafes.

2. Is it that application for license is not required if membership system is implemented?

In general, establishments which are restricted to be used by specific individuals are not required to apply for licenses. However, this does not mean that all establishments with membership system do not require license application. It depends on whether everyone can apply for the membership.

3. Can the license be cancelled immediately after the establishment ceases operation?

In accordance with law, the procedure for cancellation can only be initiated if an establishment is not in operation for 60 days in a year.

4. How do non-Macao residents apply for the Certificate of Criminal Record?

Some non-Macao residents can apply for the Certificate of Criminal Record at the Identification Services Bureau. Others have to provide a certificate issued by their countries of origin certifying that they are not prohibited from carrying out the result of the above-mentioned administrative license.

5. Can we apply for a license if two shops are merged into one on our own initiative?

In case of merging two or more shops or dividing one shop, applicants should apply for and obtain the approval from the Land and Urban Construction Bureau in advance.

Formalities

- First-time Application
- Renewal
- Replacement
- Cancellation
- Change of License Holder
- Alteration of Name of Establishment
- Alteration of Establishment Facilities
- Alteration of Number of Computers
- Alteration of others